

JB Hi-Fi GIFT CARD TERMS AND CONDITIONS (NZ)

1. JB Hi-Fi Gift Cards (**Gift Cards**) entitle the holder to goods/services equal to the value stated on the Gift Card or remaining after partial redemption.
2. Gift Cards are only redeemable within any JB Hi-Fi Store in New Zealand and online retail store www.jbhifi.co.nz .
3. Gift Cards are not redeemable for goods purchased from JB Hi-Fi Solutions (including goods purchased from JB Hi-Fi Solutions websites).
4. Gift Cards may not be exchanged (wholly or partly) for cash. Gift Cards are non-refundable to the extent permitted by law.
5. The value shown on a Gift Card includes GST.
6. Gift Cards are partially redeemable and any unused balance will remain on the Gift Card and cannot be redeemed for cash.
7. If the Gift Card holder's order exceeds the amount of the Gift Card, the Gift Card holder will be required to pay for the difference in price between the value of the Gift Card and the retail price of the goods or services.
8. All Gift Cards sold at JB Hi-Fi or at third party locations do not expire. Gift Cards can be redeemed at any time even if a Gift Card specifies an expiry date. This excludes free Gift Cards and Gift Cards issued as part of a promotion/customer loyalty offer, which will be subject to any expiry date stated on those cards.
9. Should JB Hi-Fi suspect any fraud relating to a Gift Card, JB Hi-Fi may refuse to redeem the Gift Card until JB Hi-Fi is satisfied that no fraud has occurred.
10. JB Hi-Fi is not liable for any lost/stolen Gift Cards. Please contact a JB Hi-Fi store immediately if your Gift Card has been lost/stolen. Lost/stolen Gift Cards can only be replaced if satisfactory proof of purchase is provided and the Gift Card has not been redeemed.
11. Check the balance of a Gift Card here (**insert hyperlink** - <https://giftcards.jbhifi.co.nz/>) or by calling +64 (0) 9 815 4699.