JB Hi-Fi GIFT CARD TERMS AND CONDITIONS (AUS)

1. JB Hi Fi Gift Cards (**Gift Cards**) entitle the holder to goods/services equal to the value stated on the card or remaining after partial redemption.

2. Gift Cards only redeemable within any JB Hi-Fi Store in Australia and the online retail store www.jbhifi.com.au

3. Gift Cards are not redeemable for goods purchased from JB Hi-Fi Solutions (including goods purchased from JB Hi-Fi Solutions websites).

4. Gift Cards are not redeemable for JB Hi-Fi Education Orders, BYOD Portal Orders or Family and Friends Orders (Including goods purchased from these websites).

5. Gift Cards may not be exchanged (wholly or partly) for cash. Gift Cards are non-refundable to the extent permitted by law.

6. The value shown on this card includes GST.

7. Gift Cards are partially redeemable and any unused balance will remain on the Card and cannot be redeemed for cash.

8. If the Card holder's order exceeds the amount of the Gift Card, the Card holder will be required to pay for the difference in price between the value of the Gift Card and the retail price of the goods or services.

9. All Gift Cards sold at JB Hi-Fi or at third party locations do not expire. Gift Cards can be redeemed at any time even if a Gift Card specifies an expiry date. This excludes Ultimate Kids Gift Cards, Ultimate Teens Gift Cards, free Gift Cards and Gift Cards issued as part of a promotion/customer loyalty offer, which will be subject to any expiry date stated on those cards.

10. Should JB Hi-Fi suspect any fraud relating to a Gift Card, JB Hi-Fi may refuse to redeem the Card until JB Hi-Fi is satisfied that no fraud has occurred.

11. JB Hi-Fi is not liable for any lost/stolen Gift Cards. Please contact a JB Hi-Fi store immediately if your Card has been lost/stolen. Lost/stolen Cards can only be replaced if satisfactory proof of purchase is provided and the Card has not been redeemed.

12. Gift cards are not sold and are unable to be redeemed at the Sydney Airport store

JB Hi-Fi Group Pty Ltd (ABN 37 093 114 286)