

## DYMOCKS GIFT CARD TERMS & CONDITIONS OF USE

1. These Terms and Conditions apply to use of the Dymocks Gift Card which has been issued by Dymocks Franchise Systems (NSW) Pty Limited ("Dymocks").
2. Gift Cards can be credited with any amount between \$10.00 and \$999.99
3. This Gift Card can only be redeemed at participating Dymocks Stores in Australia or online at [www.dymocks.com.au/giftcards](http://www.dymocks.com.au/giftcards)
4. A full list of stores can be found here: [Dymocks Store Locations](#)
5. Gift Cards issued before 29<sup>th</sup> March 2018 are valid for use for 12 months from the date of issue. Gift Cards issued after this date will have a 3 year validity. It is the cardholder's responsibility to use the full value within the validity period. Any unused amount after the expiry date of this card will not be refunded or credited.
6. Purchases exceeding the Gift Card's available balance require the difference to be paid by other method/s.
7. This Gift Card is non-refundable and cannot be redeemed for cash or for the payment of store credit accounts.
8. Treat this Gift Card like cash as lost or stolen cards will not be replaced or returned. Dymocks accepts no responsibility for the loss, theft or destruction of this Gift Card.
9. Gift Cards cannot be reloaded. No further value may be added to it.
10. The customer is liable for all transactions on the Gift Card except to the extent to which there has been fraud or negligence by Dymocks or any of its employees.
11. Purchase or use of this Gift Card constitutes your acceptance of these Terms and Conditions.
12. Dymocks reserves the right to change any term contained in these Gift Card Terms and Conditions of Use where the change is required:
  - to add or remove participating stores at which the Gift Card may be redeemed, or the goods and/or services which may be purchased using the Gift Card;
  - to comply with all relevant laws, acts, ordinances, rules, regulations, other delegated legislation, codes and the requirements and directions of any relevant Commonwealth, State or Local Government Departments, bodies and public authorities, in force from time to time;
  - for reasonable operational, administrative, compliance or corporate governance reasons, or to prevent the occurrence of fraud or other unlawful, unethical or unacceptable conduct; or
  - where Dymocks, acting reasonably, considers that it will not cause detriment to the customer.
13. These order terms and conditions are to be interpreted and enforced in accordance with the laws of New South Wales, Australia. Any disputes arising from your use of the Service are exclusively subject to the jurisdiction of the courts of New South Wales, Australia.
14. For balance enquiries visit [www.dymocks.com.au/giftcards/balance/](http://www.dymocks.com.au/giftcards/balance/). For all other enquiries please call 1300 554 268.